

REQUEST FOR PROPOSAL
FOR

MAINTENANCE OF APPLICATION SOFTWARE
(COALNET)

Tender No. ECIL/CSD/PUR/ 90 - 0282 dated 27.05.2015



ELECTRONICS CORPORATION OF INDIA LTD
(A Government of India Enterprise)

CSD/FSG

ECIL P O

HYDERABAD 500 062

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Introduction:

Electronics Corporation of India Limited (ECIL), a Govt. of India Enterprise, intends to select a Technology Associate who will work for extending support maintenance to a Coal Industry specific customized ERP Application Software . The package is developed on (i) Oracle Database (Back end) (ii) Oracle Application server 9i/10g or higher with Java based Form server & HTTP (middle tier) (iii) Internet Browser (Front end).

The scope of works, terms and conditions are given below:

1.0 Nature of work:

- 1.1 Implementation and Maintenance of Application package at ECIL Client's Head Office and at its different site offices on as is where basis. The job includes maintenance & implementation of Software Application packages viz. Payroll, Personnel Information system, Finance, Online Materials management system, Production, Sales & Marketing, Equipment Monitoring, Planning & Project etc.
- 1.2 Implementation of new changes in the application software as and when any new business rules, taxes etc. comes into effect.
- 1.3 Development of new forms & reports of various modules as needed from time to time by the Client.
- 1.4 Debugging & fixing up of problems arising out while running the package by client.
- 1.5 Hand holding assistance and online training to the users of our client for the smooth operation of the system for software modules.

2.0 Scope of work (Roles & Responsibilities of the Bidder):

- 2.1 All the engineers deputed by the bidder shall directly report to the Project Manager of ECIL.
- 2.2 Bidder shall identify a Nodal Officer with whom the Project Manager from ECIL side will be interacting.
- 2.3 Bidder shall maintain the Application Software package as is where basis at the sites decided by the ECIL & it's client.
- 2.4 Bidder should be ready to incorporate any changes in business logic and processes as per the advice of ECIL project Manager. While incorporating these changes, bidder should be prepared to do minor modification of database structure, if required.
- 2.5 Bidder shall debug and fix the operational problems, perform error handling while running the Application by users at sites.
- 2.6 Bidder shall generate additional reports and modify existing reports & queries as per customer requirement and advice of ECIL project Manager.
- 2.7 Bidder shall provide handhold assistance to the users to resolve any operational doubts as and when needed by our client.
- 2.8 Bidder shall install OS, RDBMS, Application Software etc, to restore the system in case of breakdown or solving the problems and also shall take backup of the data on regular interval as per our client's requirement.
- 2.9 If our client uses any interface Software routines by which data is populated from other systems to the data base of said Application, then the bidder shall provide all the necessary support, maintenance to the interface as long as it is compatible with said Application database structure.

- 2.10 Bidder shall document all the changes incorporated in the application software and also improves the documentation of existing user / system reference manuals of different manuals wherever it is necessary and possible.
- 2.11 Bidder should do a Gap analysis with the existing Running package in NCL with implemented COALNET package and should be able to bridge the Gap to the satisfaction of the Module Owner.
- 2.12 Bidder should have experience in working /implementing in COALNET package and should have worked in any Coal India subsidiaries. (See Eligibility criteria).
- 2.13 CoalNet package shall be implemented in two phases.

- **Phase-I:** (i) Collection of CoalNet S/W from CIL subsidiaries after producing authorisation letter issued by competent authority. (ii) Installation of COALNET S/W package (all modules) on existing RISC server at customer place on Oracle 10g/11g database on as-is-where basis. (iii) Bidder should demonstrate the modules Financial Information System, Payroll & PIS to Module owner, Core group members and users and complete Phase-I schedule within 6 months of accepting the contract. (iv) The Phase - I should be maintained for another 54 months after successful completion/implementation of the modules
- **Phase-II:** (i) The Phase-II implementation will start only after successful implementation of Phase-I. Extension of Phase –I modules to Customer Project/ unit offices for facilitating data entry, validation, report generation etc. along with porting /migration of data of Finance, Payroll and PIS modules. (ii) Demonstration of the other modules i.e. Production, Equipment maintenance, Sales & Mktg. Information System and Materials Management System to the module owner / core group as per prevailing rules of subsidiary/CIL are existing in the Coalnet s/w or not. (iii) New Development and other sub modules will be documented as record of Gap analysis document. (iv) Test run of above module after required customization (v) Porting of legacy data from legacy system i.e. Integrated Business Solution (IBS), an ERP running by customer to COALNET package with the help of customer. (vi) Integration of different modules of COALNET. (vii) To provide maintenance support after completion and acceptance of Phase-II. The Phase-II modules should be started after first 6 months of the contract and completed by 12 months and maintained for further 42 months.

3.0 **MANPOWER REQUIREMENTS:**

- 3.1 Bidder shall depute DBA Administrators, Programmers, Support Maintenance Engineers required for development, implementation and maintenance of Application software at our client's site.

Type: I : DBA - One No. for Sixty months

Database Administrators: B.E./B.Tech/MCA and Oracle Certified Professional Certificate in Database Administration with minimum 3 years experience in RDBMS implementation, operation and maintenance.

Type –II: a) Programmer for Phase-I: 4 Nos. for sixty months and for Phase-II 8 Nos. after completion of **Phase-I** (i.e. after six months) or from starting of Phase-II.

Programmers/ Maintenance Engineers: B.E./B.Tech/MCA degree and Oracle certified Associate (OCA) or Oracle Certified Java Professional (OCJP) with minimum 1 year experience.

- 3.2 Engineers should have experience in 3-tier application development under oracle 9i or above database, IDS, Web Logic and Java environment in ERP applications maintenance of RDBMS applications.
- 3.3 Bidder should be ready to depute required number of above types of manpower at our client's premises spread across the NCL HO Singrauli & sites as per the requirement given by ECIL. However Bidder should plan for the manpower keeping the factors like resignation, leaves etc.
- 3.4 Bidder should also be ready to depute any additional manpower as required by the customer at any time during the contract period. However ECIL shall also have the right to cut down the manpower at any time during the contract period. In such case payment shall be made on pro-rata basis.
- 3.5 ECIL, in case not satisfied with the services of deployed manpower, shall have the right to ask the bidder for replacement.

4.0 SUBMISSION OF BID:

- 4.1 The intending bidders should submit their bids in two parts namely, Part (1) Techno-commercial Bid and Part (2) Price Bid.
- 4.2 The Techno-Commercial and Price bids should be submitted simultaneously in two separate sealed covers "TECHNO-COMMERCIAL BID" and "PRICE BID" super scribed on the respective covers along with Tender Notice number, Date and Due Date.
- 4.3 The two sealed covers containing the Techno-Commercial Bid and Price Bid are to be kept in a separate cover and sealed again and super-scribed with the Tender Notice number, Date & Due Date. Bids not in accordance with the above will be liable for rejection.
- 4.4 Bids will not be considered if received after due date and time. Bids should reach Sr. Manager, Purchase, Customer Support Division, ECIL, ECIL PO, Hyderabad-500062 on or before the due date and time specified. ECIL will not be responsible for late delivery for any reasons whatsoever and also due to wrong or improper address.
- 4.5 E-mail / Fax Bids will be summarily rejected.
- 4.6 Request for extension of due date will generally not be considered. However, ECIL, at its sole discretion, may extend due date, if required and same will be published.
- 4.7 During technical evaluation, Bidder shall visit ECIL, Hyderabad, if requested, for techno-commercial discussions, with a notice period of one week.
- 4.8 Bidder should provide his contact details and also name of the contact person with Mobile / Land Line/FAX Number and E-mail ID.
- 4.9 Bidder should confirm in the Techno-commercial Bid that
All terms and conditions given in the tender documents were understood and accepted without any qualification. Prices have been quoted against each line of entry of the tender.
Failure to provide the above confirmations in the techno-commercial bid would render the bid liable for rejection.
- 4.10 ECIL reserves the right to accept the bids in full or in part or cancel the tender in its entirety, at its sole discretion.

- 4.11 Bidder should sign and affix the seal of the firm on all pages of the tender document and enclose this in the Techno-commercial bid.
- 4.12 Clarifications on this tender notice, if any, can be obtained in writing before submitting the bids only from: Shri E. Sankar Rao, Sr.Manager, Tel No. (O) 040-2718 2488; E-mail ID: csdpurchase@ecil.co.in only. Clarifications, obtained, otherwise would not be binding on ECIL.
- 4.13 The Techno-commercial bid as per Annexure – A should be submitted by the bidder. The Techno-commercial bid of vendors whose bids received without filled and signed eligibility criteria form will be summarily rejected and the eligibility criteria if do not conform will be liable for rejection.

Tender Schedule	
Date & Time for submission of bids	Before 14.00 hrs on 17.06.2015
Date & Time of opening of price bids:	Will be intimated separately to bidders who have been shortlisted after technical evaluation.
Place of opening of Techno-commercial bids Customer Support Division Electronics Corporation of India Limited Hyderabad – 500 062	

5.0 **PART - I: TECHNO-COMMERCIAL BID :**

- 5.1 Eligibility Criteria: Bidder should have work experience in COALNET orders execution in different coal sectors of CIL & its subsidiaries. The bidder's eligibility will be based on following criteria which should be supported with documentary proof:-
- Experience of having successfully completed similar work during 7 years, ending April' 2015 should have executed a minimum of:-
 - Three similar order value not less than Rs. 1.6 Crores each (OR)
 - Two similar order value not less than Rs.2.0 Crores each (OR)
 - One similar work not less than Rs. 3.2 Crores.
- Related proof of document copies should be attached.
- 5.2 The Bidder should have a minimum average annual turnover of Rs.1.2 Crs in the last three financial years (up to 31.03.2015). Related proof of document copies should be attached.
- 5.3 Bidders should have work experience in: a) Oracle Database 9i, 10g & 11g, b) Oracle Application Server 9i, 10g, 11g with web logic and c) Java JSP, Repot Server (IDS) and HTML in COALNET environment.
- 5.4 Bidders should have thorough knowledge of domain and business logic of CIL and its subsidiaries for the applications like Production Monitoring System (PMS), Financial Information System (FIS), Personnel Information System (PIS), Sales and Marketing System (S&M), Online Material Management System (OMMS), Equipment Monitoring System (EMS) etc.
- 5.5 Bidders should have development knowledge in COALNET along with sufficient supporting documents.
- 5.6 Bidders should submit successful COALNET maintenance customization certificates for CIL and its subsidiaries during last 10 years along with Techno-Commercial bid.

The Eligibility Criteria / Techno-Commercial details, as per Annexure - A should be duly filled, signed and submitted along with the Techno-commercial bid and to be placed on the top of Techno-commercial bid with clear identification / marking for immediate reference / scrutiny.

6.0 VALIDITY OF BID:

Bids shall be valid for a minimum period of 90 days from the due date of bid submission.

7.0 EARNEST MONEY DEPOSIT (EMD):

- 7.1 Techno-commercial bid shall accompany by an interest-free EMD amount of Rs.8,00,000/- through crossed Demand Draft, drawn on any Scheduled Bank in favor of 'Electronics Corporation of India Limited' and payable at Hyderabad (or) a Bank Guarantee, issued by a Scheduled Bank, valid for 90 days from the date of tender closing date.
- 7.2 EMD (DD/BG) will be refunded to the un-successful Bidders within 60 days from the date of finalization of contract on this tender.
- 7.3 EMD/BG will be refunded to successful Bidder within 60 days of submission of Performance Guarantee.
- 7.4 If EMD is furnished through Demand Draft, the Bidder shall furnish name of the Bank, Branch, Type of Account and Account number in Annexure - A for refund of EMD.
- 7.5 Upon award of contract, if the successful Bidder fails to supply the manpower within delivery schedule, EMD will be forfeited and contract will be terminated, without further notice, in addition to invoking Risk Purchase Clause.
- 7.6 If the Bidder revokes, withdraws and modifies the Bid after the due date and within the validity period of the Bid, EMD will be forfeited.
- 7.7 Bids not accompanied by EMD will be summarily rejected.
- 7.8 Bids submitted with counter conditions will be summarily rejected.
- 7.9 EMD (DD /BG) should be enclosed in Techno-commercial Bid.

8.0 OTHER TERMS & CONDITIONS:

- 8.1 **PBG:** Successful Bidder should submit Performance Bank Guarantee for 5 % of order value from any scheduled bank, within 21 days from the date of Purchase Order. Bank Guarantee shall be valid till 3 months after expiry of contract.
- 8.2 ECIL reserves right to reject any tender without assigning any reason.
- 8.3 In the event of the bidder's firm being adjudged insolvent or having a receiver appointed for it by a court or any other order under the Insolvency Act made against them or in the case of a company passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of firm failing to comply with any of the conditions herein specified, ECIL shall have the power to terminate the contract without advance notice.
- 8.4 ECIL shall be at liberty to withhold any of the payments in full or in part subject to recovery of penalties. The term "payment" mentioned in this Para includes all

types of payment due to the contractor arising on account of this maintenance contract.

- 8.5 The successful bidder shall not assign or sublet the work or subcontract or any part of it to any other person or party.
- 8.6 Bidder shall bear all the costs towards salaries, perks, fringe Benefits, TA/DA, Medical, Lodging etc. of their deployed manpower at Customer sites. ECIL shall not pay any additional amount other than accepted man month rates during the entire contract period.
- 8.7 Bidder shall make own residential accommodation for the deputed / posted manpower at client's locations.
- 8.8 Deputed manpower will be under the payrolls of bidder only and bidder should comply with all statutory and regulatory requirements like PF, ESI, Bonus etc. pertaining to the manpower deployed by the bidder.
- 8.9 Bidder's personnel shall not divulge or disclose to any person any details or information of office, operational process, technical know-how, security arrangements, and administrative/organizational matters as all are of confidential/ secret nature. Any misuse reported will entail the Contract to be cancelled immediately and the Security Deposit forfeited without prejudice to any legal action that may be taken against the bidder.
- 8.10 The persons deployed by the bidder should not have any police record/criminal cases against them. The bidder should make adequate enquires about the character and antecedents of the persons whom they are deputing for this contract. The character and antecedents of each personnel to be verified by the bidder before their deployment after collecting proofs of identity like driving license, bank account details, previous work experience, proof of residence and recent photograph etc. The Bidder shall withdraw such persons who are not found suitable by the office for any reason immediately on receipt of such a information.
- 8.11 Payments will be released on post-quarterly basis, after providing services, against bills submitted, services duly certified by the site incharge / ECIL engineer. The payment will be released after deduction of penalties if any & taxes at source as per prevailing laws.
- 8.12 The bidder's personnel deployed should be polite, cordial, positive and efficient, while handling the assigned work and their actions shall promote good will and enhance the image of ECIL. The bidder shall be responsible for any act of indiscipline on the part of persons deployed by him.
- 8.13 ECIL shall have the right to remove from the site of work, any person or persons, deployed by the bidder, who may be incompetent or for his/ her/their misconduct and the bidder shall forthwith comply with such requirements. The Bidder shall replace immediately any of its personnel, if they are unacceptable to the customer because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct upon receiving written notice from office.
- 8.14 Bidder should make arrangement for contacting all the Engineers deputed at various sites at all times through mobile.
- 8.15 ECIL shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the personnel of the bidder.
- 8.16 The man-month costs once finalized and fixed will not be changed during the entire period of contract. All the taxes, levies and duties like Service tax, Education cess etc. should be clearly mentioned in the quote. However taxes, levies & duties if any, should be explicitly mentioned and indicated with detail breakup.

- 8.17 In the event of discovery of any error or defect or not satisfied due to the fault of the bidder at any time during the contract period, ECIL shall have the power to deduct from any payment due to the successful bidder, any such sum as may be deemed fit by ECIL.
- 8.18 If our customer suffers any loss or damage on account of negligence, default or theft on the part of the employees/agents of the bidder, then the bidder shall be liable to reimburse to the Client for the same. The bidder shall keep the Client fully indemnified against any such loss or damage.
- 8.19 Successful bidder should enter into agreement with ECIL.
- 8.20 On the expiry of the contract, the bidder will withdraw all its personnel and clear their accounts by paying them all their legal dues.
- 8.20 In case of any dispute on account of the termination of employment or non-employment by the personnel of the bidder, it shall be the entire responsibility of the bidder to pay and settle the same.
- 8.21 ECIL may alter or add to the original scope of work and instructions as may be necessary. The bidder shall carry out the work in accordance with any such instructions and such alteration or addition shall not invalidate the contract. Any additional work that the bidder may be directed to do in the manner above specified as part of the work shall be carried out by the bidder on the same conditions as agreed and at the same accepted rates.
- 8.22 If at any time during the execution of the contract, ECIL, for any reason whatsoever, other than default on the part of the bidder for which ECIL is entitled to rescind the contract, desires that the whole or any part of the work specified in the contract should be suspended for any period or that the whole or any part of the work should not be carried out at all, ECIL shall give a notice in writing to the bidder to that effect and upon the receipt of such notice the bidder shall forthwith suspend or stop the work wholly or in part as required therein. The bidder shall have no claim to any payment or compensation whatsoever by reason of or in pursuance of any notice as aforesaid on account of any suspension, stoppage or curtailment in work.
- 8.23 The bidder should ensure that only trained manpower be allowed to do the work. It is the responsibility of the bidder to comply with the prevailing labor and other regulatory laws and minimum wages Act at his cost, risk and responsibility.
- 8.24 ECIL reserves the right to increase or decrease the quantum of work without assigning any reason. Rate quoted by the bidder shall be applicable for such work as well.

Quoted amount should be written in figure as well as in words. In case of discrepancy between the figure and word in respect of the value the figure written in words will be considered for evaluation. There should not be any overwriting in the bid.

- 9.0 **Places of work** : The successful bidder has to deploy required manpower at our client's place, NCL H.O. at Singrauli and other Area offices / site offices.

10.0 Payment Terms:

- 10.1 80% of manpower charges amount will be paid on back to back on quarterly basis i.e. ECIL will receive payment from its client on quarterly basis and

ECIL shall release the payment to the bidder for corresponding quarter against invoice and certification from General Manager (System) /NCL Module Holder of concerned subsidiary.

- 10.2 Balance 20% of the quarterly manpower charges after completion each phase of work and will be released to Bidder on back to back basis.
- 10.3 Statutory deductions, including TDS as per IT Act, will be made from the bills payable to the successful bidder.

- 11.0 a) **Liquidated Damage (LD)** : The successful bidder should commence the operations with full-fledged manpower within 4 weeks from the date of Purchase order. If there is delay in commencing the job then there will be penalty @ 0.5% per week (manpower charges) subject to maximum of 10% of the amount equivalent to total yearly manpower charges. However if the bidder fails to depute manpower and commence work within 10 weeks then ECIL has right to cancel the order.

b) **Penalty** : If our client deducts any amount as penalty due to the reason attributed to the party, the deducted amount will be recovered from quarterly payable amount. If Phase-I is not completed in scheduled time i.e., 6 months from the date of order, there will be additional penalty of 0.5% per week (manpower charges) subject to maximum of 10% of the amount equivalent to total manpower charges for Phase-I. The same penalty i.e. (0.5% per week (manpower charges) subject to maximum of 10% of the amount equivalent to total manpower charges for Phase-II) is also applied for Phase – II modules which are to be completed in 12 months after Phase-I completion.

c) Penalty related to Support & Maintenance:

Bidder should ensure smooth functioning of all modules of CoalNet software on Prime shift basis. In the event of stoppage of total transaction of a module(s) and if complete operation is paralyzed for more than 8 hours on each location, penalty beyond stipulated downtime will be imposed for the entire period on pro-rata basis of such failure of as follows :

Penalty= [(Manpower charges of the affected module (s))/ 300) x no. of Downtime days] x 2

d) Penalty for Manpower :

If successful bidder's manpower is absent for consecutive 7 days without replacement of same category manpower and then penalty will be double the rate of the existing category manpower charges on pro rata basis for the total period of absence.

12.0 DISPUTE RESOLUTION:

- 12.1 Every effort shall be made to settle all the disputes or differences arising during the execution through mutual discussions.
- 12.2 Unresolved disputes if any, arising out of or in connection with the proposed contract shall be referred to Arbitration. The provisions of Arbitration & Conciliation Act 1996 shall apply. The Sole Arbitrator will be appointed by the Director (Personnel) of ECIL. The decision of the Arbitrator shall be final and

binding on both the parties. The parties shall not assail the arbitration award in any court of law.

12.3 The venue for Arbitration proceedings shall be at Hyderabad.

12.4 Jurisdiction of Court: courts in GHMC (Kapra Circle limits) Hyderabad, Telangana only shall have exclusive jurisdiction.

13 TECHNICAL BID EVALUATION CRITERIA:

13.1 Track Record: As stated in 5.1.

13.2 Financial Capacity and expertise of the Bidder: As stated in 5.2 to 5.6

13.3 The bidder's organization should not be blacklisted by any Public Sector Undertaking or by Govt. department. A Self Certificate to that extent should be enclosed in Techno-Commercial Bid.

13.4 Bidder should attach copy of TIN/VAT/Service Tax registration certificate.

13.5 Bidder should attach copy of Income tax / Returns of IT for the year 2012-13 and 2013-14

13.6 The Bidder must be Registered Company / Partnership firm / Sole proprietor concern. Copy of relevant proof issued by statutory authority should be furnished with the techno commercial bid.

13.7 If Bidder is registered as Micro and Small Enterprises (MSEs), documentary proof of registered certificate shall be enclosed along with technical bid. If owner of the firm / agency belongs to SC / ST Community the same may be mentioned.

14 Compliance Statement:

14.1 Compliance Statement confirming compliance to all the above Clauses of Techno-commercial bids should be submitted as per Annexure - A format

14.2 All pages of this Tender document should be signed and seal affixed by the bidder and submitted along with Techno-commercial Bid.

PART - II: PRICE BID

15 Prices:

15.1 Price Bid to be submitted as per Price Bid format given in Annexure - B.

15.2 Price bid should not contain any other term or condition or clause except the prices.

15.3 All applicable taxes should be mentioned separately.

ANNEXURE – A**Eligibility Criteria / Techno-Commercial details:**

1	Name and type of the Organization	
2	Date of Establishment / Registration	
3	Registration Number & date (Please attach proof from appropriate authority)	
4	Office particulars:	
	Office Address	
	Telephone No. (land line)/ Cell No	
	Fax No.	
	Contact Person Name & Designation	
	Email id	
5	Track Record:	
	<p>The bidder should have Experience of having successfully completed similar work during last 7 years, ending 30th April' 2015 should have executed a minimum of:-</p> <p>a) Three similar order value not less than Rs. 1.6 Crores each (OR)</p> <p>b) Two similar order value not less than Rs.2.0 Crores each (OR)</p> <p>c) One similar work not less than Rs. 3.2 Crores.</p>	
6	The Bidder should have a minimum average annual turnover of Rs. 1.2 Crores in the last three financial years (up to 31.03.2015)	<p>Total Annual Turnover in 2012-13 RS..... IN LAKHS</p> <p>Total Annual Turnover in 2013-14 RS..... IN LAKHS</p> <p>Total Annual Turnover in 2014-15 RS..... IN LAKHS</p>
7	<p>Bidders should have work experience in:</p> <p>a) Oracle Database 9i, 10g & 11g.</p> <p>b) Oracle Application Server 9i, 10g, 11g with web logic.</p> <p>c) Java JSP, Repot Server (IDS) and HTML in COALNET environment.</p>	

8	Bidders should have thorough knowledge of domain and business logic of CIL and its subsidiaries for the applications like Production Monitoring System (PMS), Financial Information System (FIS), Personnel Information System (PIS), Sales and Marketing System (S&M), Online Material Management System (OMMS), Equipment Monitoring System (EMS) etc.	
9	a) Bidders should have development knowledge in COALNET along with sufficient supporting documents. b) Bidders should submit successful COALNET maintenance customization certificates for CIL and its subsidiaries during last 7 years.	
10	Income tax Clearance Certificate or copy of IT Return with PAN (Attach document / documents)	
11	Proof of Annual Turnover / Balance sheet certified by CA (Attach document / documents)	
12	Bidder's Banker's Name, Branch and Account Number: (for refund of EMD purpose)	
13	EMD details	AmountRs._____ BG/ DD If DD Bank : Branch: DD No: Date –: If BG: BG No. BG Date: Bank & Br: BG Valid up to:
14	Copy of tender document duly signed and seal of organization to be submitted	Yes /No

Signature, Date & Seal of the Bidder

PRICE BID FORMAT

Category of Manpower	No. of manpower	Period in months	Monthly Unit Manpower rate	Total Manpower Charge Excluding taxes In Rs.
Type –I DBA	1	60		
Type –II Programmer	4	60		
Type –II Programmer	8	54		
TOTAL				
Service Tax (as applicable)				
Total inclusive of service tax				
Total inclusive of service tax				

Total charges payable inclusive of all taxes, duties, insurance charges etc.

Rs. _____ (Rupees _____
_____)

Signature, Date & Seal of the Bidder